



TELEEXPERTS
MANAGED VOICE SOLUTIONS



30
YEARS



CASE STUDY



*Mitel Communication
Solutions by Telexperts*



MAPLE LEAF CONSTRUCTION COMPANY

Maple Leaf buys Mulder Construction and networks them with a Mitel Enterprise Solution from Telexperts.

About Maple Leaf:

Type: Large Manitoba Construction Company.
Location: Head Office – Winnipeg, Manitoba
Configuration: 2 Mitel 3300 MCD's with a Mitel Application Suite.
Website: www.mapleleafconstruction.mb.ca

The Company:

Maple Leaf Construction does a wide variety of work including: commercial development, paving and site services, residential developments, street reconstruction, residential site services, as well as parking lot repairs and maintenance. They employ approximately 300 employees during peak season and operate over 600 pieces of equipment.

The Challenge:

Maple Leaf had a failing Nortel system in the Winnipeg head office that offered little in terms of communication efficiency. Maple Leaf wanted to secure their telephone infrastructure while at the same time benefiting from the improved communication features the Mitel system brings to the table including cell phone integration and office integration.

Customer Needs:

Upgrade over 70 users between the 2 locations to a new Mitel Unified Communications solution. Create a unified dialing plan for the entire company and deploy presence, mobility and conferencing solutions to all users. The project had to integrate properly with their existing IT infrastructure.

Results:

Telexperts completed the project and networked the 2 locations while sharing the MAS at Maple Leaf Head Office.

They have increase communication efficiency through Dynamic Extension and Unified Messaging.

Maple Leaf is fully trained from both a user and administration perspective and is self sufficient in managing all the day to day moves, adds, changes and even new installations.



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