



**TELEEXPERTS**  
MANAGED VOICE SOLUTIONS



CASE STUDY



*Mitel Communication Solutions by Telexperts*



**BUILDING PRODUCTS & CONCRETE SUPPLY LP**

Building Products Selects Mitel VoIP Solution for New Office Building.

**About Building Products:**

Type: Concrete Producer for Residential and Commercial Development.  
 Location: Head Office – Winnipeg, Manitoba.  
 Configuration: Mitel 3300 MCD with MAS Server & UCA Software.  
 Website: [www.bpconcrete.com](http://www.bpconcrete.com)

**The Company:**

Building Products has been in business since 1919 and is the largest independent producer of ready mix concrete in Manitoba. Continuous adaptation of new technologies and development of new capabilities ensures high quality products and wide range of applications.

**The Challenge:**

Building Products had a 20 year old digital Toshiba telephone system that was no longer meeting growing company requirements. With a mobile staff and new multi-level building, new technology to better manage productivity was desired.

**Customer Needs:**

Implement a new Mitel Unified Communication solution to provide mobility options, presence tools and conference capabilities, while integrating network manageability.

**Results:**

Telexperts completed the project, co-ordinating dial tone service with Shaw and internet installation with MTS.

Deployment of self-labelling telephones for programming ease and ability for dispatch employees to reside at regularly different work stations.

Management utilizing Mitel UCA presence and dynamic extension.



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