

VoIP Provider Comparison Chart

Why More Manitoban Businesses Choose **Wildix** with **Telexperts**

Feature/Provider	Wildix (via Telexperts)	RingCentral	Zoom Phone	8x8
Security	✓ ISO 27001 Certified, Secure-by-Design	⚠ Basic encryption	⚠ Limited controls	⚠ Basic encryption
Setup & Installation	✓ Installed and supported locally by Telexperts	✗ Self-guided	✗ Self-guided	✗ Self-guided
Remote Work Optimization	✓ Browser-based, no app required	✓ App-based	✓ App-based	✓ App-based
Unified Communications (Voice/Video/Chat)	✓ Fully integrated, native	⚠ Multi-platform dependencies	⚠ Video separate from chat	⚠ Mixed platform tools
CRM, Microsoft 365, Teams Integration	✓ Seamless, built-in	✓ Good	⚠ Limited	✓ Moderate
Support Experience	✓ Local, responsive team in Winnipeg	✗ Offshore, ticket-based	✗ Offshore	✗ Offshore
Uptime & Reliability	✓ Enterprise-grade uptime	⚠ Reports of latency	⚠ Known outages	⚠ Inconsistent
Pricing Transparency	✓ Flat-rate, no surprises	⚠ Add-on fees common	✗ Upselling common	⚠ Complex tiers
Hardware Options	✓ Softphones or hardware from Telexperts	✓ Hardware available	⚠ Softphone preferred	✓ Hardware options

☎ (204) 786-4664

✉ info@telexperts.net

☎ (204) 774-4129

✉ sales@telexperts.net